IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF VIRGINIA (Harrisonburg Division)

MARCIA MORRIS)
Plaintiff,)
vs.) CA # 5:21-cv-00017
FEDERAL EXPRESS LONG TERM DISABILITY PLAN)
Defendant.)

COMPLAINT FOR DISABILITY BENEFITS UNDER ERISA

JURISDICTION AND VENUE

- 1. Plaintiff's claims against Defendant is filed pursuant to the provisions of the Employee Retirement Income Security Act of 1974, 29 U.S.C. §§ 1001 *et. seq.* (herein "ERISA").
- 2. Plaintiff seeks an Order that clarifies a plan beneficiary's rights to past and future benefits under the terms of an employee welfare plan. Specifically, the Plaintiff seeks: (a) a declaration and enforcement of rights under the long-term disability insurance policies at issue and/or the employee benefit plan (which is an "employee welfare benefit plan" as defined by ERISA), (b) a reinstatement of benefits, (c) the payment of all back benefits due with prejudgment and post-judgment interest, (d) the enforcement of rights under the long-term disability insurance policy and/or the employee benefits plan, and (e) the clarification of rights to future benefits under the long-term disability insurance policy and/or the employee benefits plan pursuant to 29 U.S.C. § 1132(a)(1)(B) and (a)(3), and f) an award of attorney's fees and costs.
 - 3. Venue and jurisdiction are proper pursuant to 29 U.S.C. § 1132(f).

PARTIES

- 4. Plaintiff is a former employee of the Federal Express Corporation ("Employer"). While employed there, and while covered by the Group Long Term Disability Plan for employees of The Employer, Plaintiff became disabled as that term is defined by The Plan.
- 5. The Federal Express Long Term Disability Plan ("The Plan") is an employee welfare benefit plan established under ERISA.
- 6. Federal Express Corporation is the Plan Administrator of the Plan and is fully responsible for any and all sums due under the policy.
- 7. The Plan Administrator is responsible for the actions of each of its fiduciaries and "deemed fiduciaries."
- 8. Aetna Life Insurance Company and The Hartford were contracted by the Plan Administrator to act as the "Claims Administrator" for the Plan.

THE EMPLOYEE WELFARE BENEFIT PLAN

- 9. At all times relevant Plaintiff was employed by the Employer and was a plan participant in the Plan established by The Employer under ERISA.
- 10. The Plan Administrator has delegated disability claims administration to the Claims Administrator.
- 11. The Employer, Aetna Life Insurance Company, and The Hartford are fiduciaries pursuant to 29 U.S.C. § 1133(2) and 29 C.F.R. § 2560.503-1(g) (1999) and/or "deemed fiduciaries" pursuant to 29 U.S.C. § 1002(21)(A) and 29 C.F.R. § 2560.503-1(g)(2) (1999).
- 12. The Claims Administrator is responsible for conducting any ERISA mandated claim evaluation and final review rests with the Claims Administrator and with no other entity.

13. The Claims Administrator, upon information and belief, has made all decisions regarding Plaintiff's claim for disability benefits in this case.

HISTORY OF THE CLAIM

- 14. Plaintiff worked for the Employer until she became disabled.
- 15. At all times relevant the Plaintiff has met the Plan's definition of disability.
- 16. The Plan provides for lost income benefits.
- 17. Plaintiff timely gave notice of disability and applied for disability benefits under the Plan.
- 18. On May 31, 2019, the Claims Administrator issued an "Adverse Benefit Decision" on Plaintiff's claim for benefits.
 - 19. Plaintiff filed an appeal of the adverse benefit decision.
- 21. The Defendants have violated the plain language of the Plan; 29 U.S.C. § 1133 (Claims procedure); and 29 U.S.C. § 1104 (fiduciary duties).
- 22. The Plaintiff has exhausted pre-litigation remedies and that process ended by way of a "Final Denial Letter" sent by the Claims Administrator on April 14, 2020.
- 23. The Plaintiff is entitled to long-term disability benefits under the Plan, including past-due benefits; future benefits; pre-judgment interest; post-judgment interest and attorney's fees pursuant to ERISA.
- 24. The Plaintiff is entitled to these benefits because the benefits are permitted under the policy issued by the Defendant; the Plaintiff has satisfied all conditions precedent to be eligible to receive the benefits and Plaintiff has not waived or otherwise relinquished the entitlement to the benefits.

RELIEF SOUGHT

The Plaintiff requests that this Court enter an Order declaring the following:

- 1. No deference be granted to the decision of the Defendant to deny benefits.
- 2. That the Plaintiff is entitled to long-term disability benefits under the policy.
- 3. That the Plaintiff is entitled to payment of past-due long-term disability benefits and reinstatement to monthly benefits under The Plan.
 - 4. That the Plaintiff is entitled to payment of pre- and post-judgment interest.
 - 5. That the Plaintiff is entitled to payment of attorney's fees and costs.

Respectfully submitted,

Marcia Morris
By Counsel

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